Docket No.: RSW920030087US1 (102) Express Mail Label No: EV 347799604 US

DECLARATION AND POWER OF ATTORNEY FOR PATENT APPLICATION

As a below named inventor, I hereby declare that:

My residence, post office address and citizenship are as stated below next to my name; I believe I am an original, first and joint inventor of the subject matter which is claimed and for which a patent is sought on the invention entitled:

ONLINE AUTONOMIC OPERATIONS GUIDE

the specification of which is identified by the attorney (IBM) Docket Number appearing above.

I hereby state that I have reviewed and understand the contents of the above-identified specification, including the claims.

I acknowledge the duty to disclose information which is material to the patentability of this application in accordance with Title 37, Code of Federal Regulations, § 1.56.

I hereby claim foreign priority benefits under Title 35, United States Code, § 119 of any foreign application(s) for patent or inventor's certificate listed below and have also identified below any foreign application for patent or inventor's certificate having a filing date before that of the application on which priority is claimed:

Prior Foreign Application(s)

Number Country Day/Month/Year Priority Claimed

I hereby claim the benefit (a) under Title 35, United States Code, § 119(e) of any U.S. application listed below and identified as a provisional application, or (b) under Title 35, United States Code, § 120 of any U.S. application listed below and not identified as a provisional application, and, insofar as the subject matter of each of the claims of this application is not disclosed in the prior U.S. application in the manner provided by the first paragraph of Title 35, United States Code, § 112, I acknowledge the duty to disclose information material to the patentability of this application as defined in Title 37, Code of Federal Regulations, § 1.56 which occurred between the filing date of the prior application and the national or PCT international filing date of this application.

Prior U.S. Application(s)

Serial Number Filing Date Status

I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under Section 1001 of Title 18 of the United States Code and that such willful false statements may jeopardize the validity of the application or any patent issued thereon.

Docket No.: RSW920030087US1 (102) Express Mail Label No: EV 347799604 US

As a named inventor, I hereby appoint the following attorneys and/or agents to prosecute this application and transact all business in the Patent and Trademark Office connected therewith:

A Bruce Clay	Reg. No. 32,121	Jeanine S. Ray-Yarletts	Reg. No. 39,808
Gregory M. Doudnikoff	Reg. No. 32,847	Joseph C. Redmond, Jr.	Reg. No. 18,753
Edward H. Duffield	Reg. No. 25,970	John E. Hoel	Reg. No. 26,279
Jerry W. Herndon	Reg. No. 27,901	Christopher A. Hughes	Reg. No. 26,914
Gerald R. Woods	Reg. No. 24,144	•	

AND, Also, Steven M. Greenberg, Reg. No. 44,725, of the firm Akerman Senterfitt, P.A.

Send all correspondence to: Steven M. Greenberg, Esquire

Akerman, Senterfitt P.A. Post Office Box 3188

West Palm Beach, FL 33401-3188

First Allen M. Gilbert Inventor: Signature: () LL Date 7/29/03 Residence: Austin, TX Citizenship: U.S.A. Post Office Address: 7917 High Hollow Drive, Austin, TX 78750 Second David Louis Kaminsky Inventor: Signature: Pm L x 8/4/07 Residence: Chapel Hill, NC Date Citizenship: U.S.A. Post Office 102 Middlebrook Court, Chapel Hill, NC 27514 Address: Third Balachandar Rajaraman Inventor: Signature: Date 8/4/03 Residence: Morrisville, NC **INDIA** Citizenship: Post Office 105 Doric Ct, Morrisville, NC 27560 Address: